



# Satellite Broadband

from £25 a month\*

Do you want broadband?

But have been told you live too far from an exchange...

## Individual Home and Business:

Satellite Broadband is the high speed Internet connection via satellite technology to business and domestic consumers in the UK who cannot receive ADSL or cable. At prices from just £25 per month\* with no need for a BT line, Satellite Broadband is fast, affordable and available today. Equipment must be purchased to allow connection and connected to your computer or router via network cable. Depending on the package, home users are limited up to 15Gb a month and all business connections 25Gb.

## Community Home and Business:

To be considered, an application must be sent in with 9 others in your local area that want Broadband services. This will enable a community satellite broadband installation lowering costs than for individuals. In many rural areas grant funding will be available. Community Broadband is a wireless solution allowing multiple users to connect to a single central base station. All users are isolated from each other for security of data on networked PCs. Connection usually 1km to 3km and needs line of sight to the base station to operate.

### **Broadband Services Available**

<b>Service</b>	<b>Monthly</b>	<b>*Connection Fees</b>	
<i>HomeSat500</i>	£25 inc VAT	<b>Individuals</b>  £350 - plus equipment of £1200+VAT.  Equipment rental of £100 per month is available	<b>Community</b>  £99 - Wireless equipment is supplied to connect to the service.
<i>HomeSat1000</i>	£35 inc VAT		
<i>HomeSat2000</i>	£45 inc VAT		
<i>BusSat500</i>	£25 plus VAT		
<i>BusSat1000</i>	£35 plus VAT		
<i>BusSat2000</i>	£45 plus VAT		



<b>DIRECT BROADBAND ORDER</b>	
<b>DEALER REF: RESUK008</b>	
<b>Customer Order Number</b>	

### **Section A: Customer Details**

<b>Customer Name</b>	
<b>Address</b>	
<b>Primary Contact</b>	
<b>E-Mail address</b>	
<b>Telephone Number</b>	
<b>Mobile Number</b>	
<b>Billing Contact</b>	
<b>Billing Address</b>	
<b>E-mail address</b>	
<b>Telephone Number</b>	
<b>Fax Number</b>	

### **Section B: Service Description**

<b>Service Package</b>	<b>Home - Business</b>	<b>500 - 1000 - 2000</b>
<b>Term</b>	<b>12 Months</b>	
<b>Installation Address</b>		
<b>Installation Date*</b>		
<b>* Subject to satisfactory site survey and engineer availability</b>		

Equinox Communications, 8 Marina Road, Bredbury, Stockport, SK6 2PS  
sales@equinox-communications.com  
Telephone: 0870 235 1314  
Fax: 0870 235 1366

<b>DIRECT BROADBAND ORDER</b>	
<b>DEALER REF: RESUK008</b>	
<b>Customer Order Number</b>	

### **Section C: Payment and Charges**

<b>Hardware Cost*</b>	
<b>Installation Cost*</b>	
<b>Service Charges*</b>	
<b>Payment Terms</b>	<b>Direct Debit</b>

### **Direct Debit Instruction**

All the normal Direct Debit safeguards and guarantees apply. We will notify you of any changes in the amount, date or frequency to be debited at least 10 working days in advance of your account being debited. In the event of an error, you are entitled to an immediate refund from your bank or building society. You can cancel your Direct Debit instruction at any time simply by writing to your bank or building society with a copy to us.

You can also contact us let us know you wish to cancel.

Your Direct Debit instructions will be confirmed to you within 3 working days (or at least 10 working days before your first debit) by email.

In order to pay by Direct Debit you need to confirm the following:

<b>Name of account holder</b>	
<b>Account Number</b>	
<b>Sort Code</b>	

I am the account holder of the account to be debited

\* No additional signatory apart from myself is required to authorise the setting up Direct Debit from this account.



This Guarantee is offered by all Banks or Building Societies that take part in the Direct Debit Scheme. The efficiency and security of the Scheme is monitored and protected by your own Bank or Building Society.



<b>DIRECT BROADBAND ORDER</b>	
<b>DEALER REF: RESUK008</b>	
<b>Customer Order Number</b>	

" If the amounts to be paid or the payment dates change Avanti Broadband Limited will notify you 10 working days in advance of your account being debited or as otherwise agreed.

" If an error is made by Avanti Broadband Limited or your Bank or Building Society, you are guaranteed a full and immediate refund from your branch of the amount paid.

" You can cancel a Direct Debit at any time by writing to your Bank or Building Society. Please also send a copy of your letter to us.

**By signing this form the Customer confirms to have read, understood and agreed with the Avanti Direct Broadband Service Terms and Conditions as attached and agrees to abide by the Avanti Broadband Ltd Acceptable Use Policy as published on our website.**

<i>For and on behalf of Avanti Broadband Ltd</i>	<i>For and on behalf of the customer</i>
<i>Signature:</i>	<i>Signature:</i>
<i>Name:</i>	<i>Name:</i>
<i>Title:</i>	<i>Title:</i>
<i>Date:</i>	<i>Date:</i>